Overview

This standard identifies the requirements when contributing to the care of a deceased person. This includes contributing to the preparation of the deceased person for transfer and contributing to the transfer itself.
Contribute to the care of a deceased person

Performance criteria

Contribute to preparing the deceased person for transfer

You must be able to:

P1 contact key people according to the deceased person’s personal beliefs, expressed wishes and preferences

P2 confirm with key people the expressed wishes and preferences of the deceased person about how they will be viewed and moved after death

P3 contribute to explaining sensitively to key people the implications of policies for the control of infectious diseases on how they may view and mourn the deceased person

P4 contribute to explaining sensitively to key people the implications of policies for the control of infectious diseases on how the deceased person can be prepared and moved

P5 before preparing the deceased person, follow work setting requirements immediately to report any tensions between decisions made by key people and the deceased person’s expressed wishes and preferences

P6 wear correct protective clothing to minimise risks of infection while preparing the deceased person

P7 follow work setting procedures and practices to enable the deceased person to be correctly identified

P8 prepare the deceased person in a place and manner that respects their dignity, beliefs and culture

P9 prepare the deceased person according to the expressed wishes and preferences of the person and key people, where this is consistent with legal and work setting requirements related to infectious diseases

P10 seek additional help where there are issues outside your scope of responsibility and expertise

P11 follow work setting procedures and practices to arrange the removal of any medical equipment from the deceased person

P12 record accurately any property and valuables that are to remain with the deceased person, in ways that are consistent with legal and work setting requirements

Contribute to the transfer of the deceased person

You must be able to:

P13 contact the appropriate organisation for transfer according to the deceased person’s personal beliefs and preferences

P14 assist in transferring the deceased person in ways which respect and recognise their rights, wishes, culture, beliefs and preferences

P15 assist in transferring the deceased person in ways which minimise
Contribute to the care of a deceased person

disturbance and distress to other people

P16 assist in transferring the deceased person in ways that observe and follow relevant infection control measures

P17 send relevant information about the deceased person to the appropriate people and organisations within agreed timescales and according to legal and work setting requirements

P18 report details of the transfer of the deceased person according to work setting requirements
Contribute to the care of a deceased person

Knowledge and understanding

Rights

You need to know and understand:

K1 work setting requirements on equality, diversity, discrimination and human rights
K2 your role in supporting rights and choices
K3 your duty to report anything you notice people do, or anything they fail to do, that could obstruct individuals’ rights
K4 the actions to take if you have concerns about discrimination
K5 the rights that key people have to make complaints and be supported to do so

How you carry out your work

You need to know and understand:

K6 codes of practice, standards, frameworks and guidance relevant to your work and the content of this standard
K7 the main items of legislation that relate to the content of this standard within your work role
K8 your own background, experiences and beliefs that may affect the way you work
K9 your own roles and responsibilities with their limits and boundaries
K10 who you must report to at work
K11 the roles and responsibilities of other people with whom you work
K12 how to find out about procedures and agreed ways of working in your work setting
K13 how to make sure you follow procedures and agreed ways of working
K14 the individual’s cultural and language context
K15 how to work in ways that build trust with people
K16 how to work in ways that respect individuals’ dignity, personal beliefs and preferences
K17 how to work in partnership with people
K18 what you should do when there are conflicts and dilemmas in your work
K19 how and when you should seek support in situations beyond your experience and expertise

Communication

You need to know and understand:

K20 factors that can have a positive or negative effect on the way people communicate
K21 different methods of communicating
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You need to know and understand:

**Personal and professional development**

- K22 why it is important to reflect on how you do your work
- K23 how to use your reflections to improve the way you work

**Health and Safety**

- K24 your work setting policies and practices for health, safety and security
- K25 practices that help to prevent and control infection in the context of this standard

**Specific to this NOS**

- K26 how to prepare a deceased person as far as possible according to their expressed preferences, beliefs, religion and culture
- K27 the physical changes that occur after death, such as rigor mortis, and how this may affect 'laying out' and moving the deceased person
- K28 how to work with the impact of death on those who have lived and worked closely with the deceased person
- K29 how to transfer the deceased person in ways that demonstrate respect for them and reduces distress caused to others
- K30 the types of diseases and conditions that necessitate specialist treatment and precautions when caring for and transferring deceased people
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Additional Information

Scope/range related to performance criteria

The details in this field are explanatory statements of scope and / or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS

Note: Where there are language differences within the work setting, achievement of this standard may require the involvement of interpreters or translation services.

To enable the deceased person to be correctly identified could include using identity labels, identity tags

Key people are those who were important to the individual and who made a difference to his or her well-being. Key people may include family, friends, carers and others with whom the individual had a supportive relationship.

To prepare the deceased person may involve washing/cleaning them, removing medical items, removing or leaving in place personal effects, and making other specific preparations required prior to transfer.

Values

All knowledge statements must be applied in the context of this standard.

Adherence to codes of practice or conduct where applicable to your role, and the principles and values that underpin your work setting including the rights of children and adults. These include the rights:

To be treated as an individual
To be treated equally and not be discriminated against
To be respected
To have privacy
To be treated in a dignified way
To be protected from danger and harm
To be supported and cared for in a way that meets their needs, takes account of their choices and also protects them
To communicate using their preferred methods of communication and language
To access information about themselves
### Contribute to the care of a deceased person

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